

Claims Management Plan

Having a claims management plan is crucial to ensuring a cyber incident can be dealt with as efficiently as possible. When an organisation purchases a cyber insurance program through the ACP SME Facility, the policy comes with a suite of experts to assist an organisation through a cyber incident.

Incident Response Managers & Contacts

One of the below incident response managers can be contacted at the time of a cyber event. They will provide an initial triage call and appoint the required vendors to assist an organisation through a cyber incident.

1800 161 151



1800 737 667



+61 2 8267 1599



Forensic IT Services



Legal Services



Forensic Accounting Services



Public Relations & Communications



Austbrokers Cyber Pro Pty Ltd ('ACP') works closely with all of the above vendors, along with our insurance partner, to ensure best possible outcomes are achieved for organisations at the time of a cyber incident. If you have any questions on the above, **please contact Michael Joseph, Director or Austbrokers Cyber Pro on +61 457 747 622.**